



**FINANCE AND ADMINISTRATION CABINET
COMMONWEALTH OFFICE OF TECHNOLOGY**

ERNIE FLETCHER
Governor

702 Capital Ave, Suite 258
Frankfort, Kentucky 40601
Phone: 502-564-1201
Fax: 502-564-0421
<http://tech.ky.gov/>

JOHN R. FARRIS
Secretary
Finance and Administration Cabinet

MARK A. RUTLEDGE
Commissioner

To: Agency Contacts

From: Rick Boggs, Executive Director
Office of Infrastructure Services
Commonwealth Office of Technology

QDB
9/6/06

Date: September 5, 2006

Subject: Dell Notebook Computer Battery Recall

Dell has identified a potential issue associated with certain batteries sold with Dell Latitude™, Inspiron™, XPS™ and Dell Precision Mobile Workstation™ notebook computers. In cooperation with the U.S. Consumer Product Safety Commission and other regulatory agencies, Dell is voluntarily recalling certain Dell-branded batteries with cells manufactured by Sony and offering free replacements for these batteries. Under rare conditions, it is possible for these batteries to overheat, which could pose a risk of fire.

Potentially affected batteries were sold with the following models of Dell notebook computers or separately as secondary batteries:

- **Latitude: D410, D500, D505, D510, D520, D600, D610, D620, D800, D810**
- **Inspiron: 500M, 510M, 600M, 700M, 710M, 6000, 6400, 8500, 8600, 9100, 9200, 9300, 9400, E1505, E1705**
- **Precision: M20, M60, M70, M90**
- **XPS: XPS, XPS Gen2, XPS M170, XPS M1710**

Customers should contact Dell immediately to determine if their notebook computer battery is part of this recall. To contact Dell, go to the firm's Web site at www.dellbatteryprogram.com or call toll-free at 1-866-342-0011, Monday through Friday, 8 a.m. to 5 p.m. Central Time. Customers may continue to use the notebook computers safely by turning the system off, ejecting the battery, and using the AC adapter and power cord to power the system until the replacement battery is received.

COT will be handling this issue on behalf of all COT employees and consolidated agencies for whom COT provides desktop support. Currently, these are: the Governor's Office for Local Development, the Transportation Cabinet, the Commerce Cabinet, and the Finance and Administration Cabinet (including the Department of Revenue). Other agencies should contact Dell directly at the site specified above.

Please contact the Commonwealth Service Desk at (502) 564-7576 or CommonwealthServiceDesk@ky.gov if there are any questions.